

## Richard Thomas May

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### Objective:

To find a career opportunity that will help me further develop my high tech expertise and mechanical engineering training with mechanical and computer based commercial and industrial HVAC systems.

### Education:

1995-1999 Aragon High School, San Mateo, CA  
2005-Present Joint Apprenticeship Training Committee, Local UA #467, Burlingame, CA

### Training & Experience:

**HVAC Experience:** 8<sup>th</sup> period apprentice at UA Local 467 with 4 years experience with Start-up, testing, commissioning, air and water balancing.

**Start-up Experience:** Advanced troubleshooting skills with a wide variety of HVAC systems from small package units to larger box car units, various control systems, some boiler and chiller experience, troubleshooting piping systems such as hot water, chilled water, condenser water, DX systems and their components, pneumatic controls from VAV's to full building control systems.

**Balancing Experience:** Direct digital control systems such as Automated Logic (ALC), Johnson Controls, Siemens, Alerton, as well as pneumatic VAV's, many types of constant volume supply and exhaust systems, Phoenix valves and other types of fume hoods, diagnosing and balancing fan and pump systems setting up pump and fan totals and traversing fans.

**Computer Experience:** Building, configuring, maintaining workstations, servers and networks systems including Windows Servers and Cisco Routers. Web design, mySQL, PHP, MS Office (Word, Power Point, Excel, Visio, Access), Macromedia (Flash, Fireworks, Dreamweaver), Adobe (Photoshop, Illustrator), Corel Draw.

**Work experience:** Conscientious, strong work ethic, quick learner

#### **2005-2009 ACCO Engineered Systems, San Leandro, CA**

##### **System Operations Technician**

Involved in all phases of new construction and tenant improvements projects.

Responsibilities included;

- Ensuring jobs were completed on time and within budget
- Start-up, testing, commissioning and air/water side balancing
- Control wiring, troubleshooting and installation of final devices
- Top of class and perfect attendance at JATC UA Local 467

#### **2003-present GroupAccess Inc., San Jose, CA**

##### **IT Consultant**

6 year-old Start-up Company providing Internet services to affinity groups and schools.

Responsibilities included:

- Maintaining and managing Platypus customer database

Maintaining network operations center for our core services and equipment including Cisco Routers, Windows File and Mail Servers  
Tier 2 phone and email technical support  
Monthly billing  
Testing and integration for wireless based internet devices and software to ensure the end-users have a smooth experience with our products and services  
Shipments, receiving and inventory management

**2000-2005 Fry's Electronics ISP, San Jose, CA**

ISP Tier 2 Support & Systems Integration

Instrumental in the creation and maintenance of the Fry's Electronics National Internet Service Provider. Responsibilities included;

Assisted in purchasing/negotiations for equipment/software acquisitions  
Installed, tested and integrated wired and wireless internet bandwidth distribution  
Tier 2 account supervisor and technical support for 10,000 customers  
Managed monthly billing cycles, credit card processing and credits  
Created and manage the quarterly finances for the ISP using spread sheets, graphs and charts for annual billing of \$750k

**References:**

Bob Pryor, ACCO System Operations Engineering Manager	(510) 346-4300
Roger Larsen, ACCO System Operations Area Supervisor	(650) 892-5023
Michael Donovan, ACCO System Operations Foreman	(650) 892-5012
Tony Fini, ACCO Systems Operations Manager	(650) 892-5014
Arthur Dressel, Fry's Electronics ISP Manager	(408) 487-4614
Bill Brockmeyer, GroupAccess CEO	(408) 531-0503
Jim Lamb, City Mechanical UA Local 467 1 <sup>st</sup> Year Instructor (Basic Refrigeration)	(510) 691-9984
Dave Cook, Western Allied Mechanical UA Local 467 2 <sup>nd</sup> Year Instructor (Basic/Advanced Electronics)	(650) 326-0750
Rick Stahmer, ABCO Mechanical UA Local 467 3 <sup>rd</sup> Year Instructor (Pneumatics/Hydraulics)	(415) 716-5424
Chris Collins, Western Allied Mechanical UA Local 467 4 <sup>th</sup> Year Instructor (Start, Test and Balance)	(650) 444-4510

**Personal:**

Mechanical: An automotive enthusiast built a race-prep turbo Honda Civic. Computer Technology: Building, configuring, maintaining workstations, servers, networks and services including web and graphic design. Models: Remote controlled and non-remote controlled cars and planes. Personal: Happily married. Grew up in the Bay Area. Strong family values.